



ANNOUNCEMENT

Richmond, BC (March 8, 2018): River Rock Casino Resort (“River Rock”) has been notified of a data breach related to its online hotel reservations service by its service provider, Sabre Hospitality Solutions.

River Rock contracts the services of Sabre Hospitality Solutions, through its affiliation with Preferred Hotels & Resorts.

According to Sabre Hospitality Solutions, their systems were unlawfully accessed between June 2016 and November 2017, exposing such personal information as guest name, e-mail address, telephone number, and in some cases, credit card information.

River Rock guests who may have been impacted by this Sabre Hospitality Solutions incident are being contacted directly by Preferred Hotels & Resorts, advising them of the incident, and its impact on their personal information.

We are continuing to work with both Sabre Hospitality Solutions and Preferred Hotels & Resorts to ensure our guests’ personal information is protected and safe. Sabre Hospitality Solutions has informed us that they have taken steps to enhance the security around access credentials and the monitoring of system activity to help prevent this type of incident from recurring in the future. In addition, Sabre has notified law enforcement and the payment card brands about this incident.

The Executive and Management Team at River Rock values and understands the importance of data safety, and the protection of personal information, and apologizes for any inconvenience this may have caused our valued guests.

For any additional inquiries related to the incident, you can contact Preferred Hotels & Resorts at (503) 924.5411 or River Rock at (604) 247.8900.

Sincerely,
River Rock Casino Resort